

The Fatorda Salesian Society's

DON BOSCO COLLEGE OF ENGINEERING

Fatorda, Margao - Goa 403 602

(Approved by AICTE, DTE Goa & Affiliated to Goa University)

DBCE/Dir/ADM-01/2024-2025

Date: 25/09/2024

ORDER

Formation of Student Grievance Redressal Committee (SGRC)

In continuation to the All India Council for Technical Education (Establishment of Mechanism for Grievance Redressal) Regulations, 2019, No. 1-101/PGRC/AICTE/Regulation/2019 dated 07.11.2019), and order no: DBCE/Dir/ADM-01/2020-2021 dated 15/03/2021 and in compliance with the directions of the Hon'ble Court, educational institutions urged to take immediate steps Students' Grievance Redressal Committee(s) as provided in the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023. As per the notification by UGC, the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023, in the Gazette of India on 11th April 2023 to all the Higher Education institutions (HEIs) to provide for the establishment of the Students Grievance Redressal Committee (s) (SGRC), the SGRC has been constituted for Don Bosco College of Engineering, Fatorda, Margao, Goa with immediate effect.

The term of the chairperson and the members shall be for a period of two years and of the special invitee shall be one year. The Committee is requested to contribute effectively to dispose the grievances at the earliest.

Sr. No.	Details of the Student Grievance Redressal Committee (Name, Designation, Phone and Email)	Position
	Dr. Neena S. P. Panandikar	
	Principal & Professor,	Chairperson
	9823625216/principal@dbcegoa.ac.in	•
1		
	Dr. Shwetha P.	
	Professor & HOD, Civil Dept	Professor
2	7507558940/shwetha.p@dbcegoa.ac.in	
	Dr. Gaurang Patkar	
	Professor & HOD, Comp Dept	Professor
3	9850462643/gaurang.patkar@dbcegoa.ac.in	1

	Dr. D. S. Vidhya	
	Associate Professor & HOD, ECS Dept	Associate Professor
4	9552754115/ds.vidhya@dbcegoa.ac.in	
	Mrs. Mathilda Colaco	A
	Assistant Professor, ECS Dept	Assistant Professor
5	8390176779/mathilda.colaco@dbcegoa.ac.in	
	Mr. Om Mahanand Parab	Student representative -
	Student Computer Dept	
6	7083423318/omparab.41@gmail.com	Special Invitee

A complaint from an aggrieved student relating to the institution shall be addressed to the Chairperson, Students Grievance Redressal Committee (SGRC) and a Grievance Redressal form is also available on the College Website in the Academics-Committees section. On receipt of a Complaint, the SGRC shall send its report with recommendations, if any, to the competent authority of the institution concerned and a copy thereof to the aggrieved student, preferably within a period of 15 working days from the date of receipt of the complaint.

Fr. Kinley D'Cruz Director

DIRECTOR

Don Bosco College of Engineering

Fatorda, Margao,

Goa - 403 602



Copy to:

- (1) All members of the SGRC
- (2) Institute Notice board
- (3) Institute web-site
- (4) UGC, New Delhi
- (5) The Regional Officer, AICTE, New Delhi
- (6) The Registrar, Goa University
- (7) The Director of Technical Education, Porvorim
- (8) Copy for circulation among all employees
- (9) The Principal, DBCE
- (10) Office Copy